

LEVENHUK LIFETIME WARRANTY

All Levenhuk telescopes, microscopes, binoculars and other optical products, except for accessories, carry a **lifetime warranty** against defects in materials and workmanship. **Lifetime warranty** is a guarantee on the lifetime of the product on the market. **All Levenhuk accessories** are warranted to be free of defects in materials and workmanship for **six months** from date of retail purchase. Levenhuk will repair or replace such product or part thereof which, upon inspection by Levenhuk, is found to be defective in materials or workmanship. As a condition to the obligation of Levenhuk to repair or replace such product, the product must be returned to Levenhuk together with proof of purchase satisfactory to Levenhuk.

This warranty does not cover consumable parts, such as bulbs (incandescent, LED, halogen, energy-saving and other types of bulbs), batteries (rechargeable and non-rechargeable), electrical consumables, etc.

A Return Authorization (RA) Number must be obtained in advance of return. Call us at [\(813\) 468-3001](tel:8134683001) or [contact us](#) to receive the RA number to be displayed on the outside of your shipping container. All returns must be accompanied by a written statement setting forth the name, address and telephone number of the owner, including a description of any claimed defects. Parts or products for which replacement is made will become the property of Levenhuk.

The customer will be responsible for all costs of transportation and insurance to and from Levenhuk or its authorized dealers and will be required to prepay such costs.

Levenhuk will use reasonable efforts to repair or replace any product covered by this warranty within forty five days of receipt. If a repair or replacement will require more than forty five days, Levenhuk will notify the customer accordingly. Levenhuk reserves the right to replace any product that has been discontinued from its product line with a new product of comparable value and function.

This warranty does not apply to any defects or damages resulting from alteration, modification, neglect, misuse, usage of improper power sources, damage in transportation, abuse, or any cause other than normal use, or to malfunction or deterioration due to normal wear. This warranty does not cover product that is lost, stolen, dropped, shattered, or any other type of damage or modifications to the original product caused by the customer.

Levenhuk disclaims all warranties, express or implied, whether of merchantability or fitness for a particular use, except as expressly set forth herein. The sole obligation of Levenhuk under this limited warranty will be to repair or replace the covered product, in accordance with the terms set forth herein. Levenhuk disclaims liability for any loss of profits, loss of information, or for any general,

special, direct, indirect or consequential damages which may result from breach of any warranty, or arising out of the use or inability to use any Levenhuk product. Any warranties which are implied and which cannot be disclaimed will be limited in duration to a term of two years for accessories from the date of retail purchase.

Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state or province to province.

Levenhuk reserves the right to modify or discontinue any product without prior notice.

SENDING LEVENHUK PRODUCTS FOR REPAIR

It's highly recommended that you choose a shipping method that provides a tracking number and requires a signature for delivery confirmation to ensure the safety of the package.

Please make sure that the shipping is prepaid and the package is insured for full replacement value.

Don't forget to provide the following information with the package: your full name, email address, street address and detailed description of the problem intended for warranty coverage, the location of the problem areas. Mark these areas with removable paint or tape if needed.

Make sure that someone will be present at the address you have provided on the time of delivery.

Please send the product clean and in the original package.